**GENERAL TERMS AND CONDITIONS OF SALE**

These General Terms and Conditions of Sale govern the offer and sale of products through the website anthologybymavolo.com (hereinafter referred to as the "Website") managed by Mavolo Antonio S.r.l., with registered office at Via Postumia, 5 – 35010 Carmignano di Brenta (PD), Tax Code and VAT No. 04056740287 (hereinafter "Mavolo").

**SCOPE OF APPLICATION**

1. The sale of products through the Website constitutes a distance contract governed by Chapter I, Title III (Articles 45 and following) of Legislative Decree No. 206 of 6 September 2005 (Consumer Code), and Legislative Decree No. 70 of 9 April 2003, concerning electronic commerce regulations.  
   2. These General Terms and Conditions of Sale may be modified at any time by Mavolo. Any modifications will become effective upon their publication on the Website and will apply exclusively to sales concluded thereafter. Users are invited to periodically review the most up-to-date version of the General Terms and Conditions of Sale, with Mavolo being exempt from any responsibility in this regard.  
   3. These terms apply exclusively to purchases made through the Website and do not regulate any commercial activities carried out through other sales channels.

**PURCHASES ON THE WEBSITE**

1. **Purchase Conditions:** The purchase of products through the Website is reserved for users of legal age. By placing an order, the customer declares to be at least 18 years old (or of legal age in their country of residence). Mavolo Antonio S.r.l. declines any responsibility in the event of false declarations.
2. **Registration and Guest Purchase:** Users may purchase products either by registering on the Website and creating a personal account, or as guests. The data provided during the purchase must be accurate and complete. Mavolo Antonio S.r.l. shall not be held responsible for any delays or errors in the delivery of products due to incorrect information.
3. **Product Information:** Each product is accompanied by a detailed description. Images on the Website are for illustrative purposes only and may not perfectly match the actual product, especially regarding vintages or packaging. Mavolo cannot be held liable for discrepancies in such cases or for similar issues.

**PRICES AND PAYMENTS**

1. **Prices:** All prices are expressed in Euros (€) and include Value Added Tax (VAT). Any additional charges (e.g., shipping costs) borne by the user will be clearly indicated before order completion.
2. **Payment Methods:** Payment can be made using the following methods:

* Credit Cards: Visa, Mastercard, American Express, Discover;
* PayPal.

1. **Payment Security:** Payments are securely processed through certified platforms. Mavolo does not store sensitive credit card data or other payment information.
2. **Invoicing:** It is not possible to issue invoices for purchases made on [www.anthologybymavolo.com](http://www.anthologybymavolo.com). If the purchase is made by a company or a professional with a VAT number, please contact us at info@anthologybymavolo.com. Requests will be handled directly by Mavolo Antonio S.r.l.'s Customer Service under reserved conditions.

**CONTRACT CONCLUSION**

1. The purchase contract is considered concluded when the user receives the order confirmation via email. The confirmation includes a summary of the order and details of the purchased products.
2. Mavolo Antonio S.r.l. reserves the right to refuse or cancel orders in specific cases, such as:

* Unavailability of products;
* Errors in payment information or user data;
* Suspicious or fraudulent purchases.  
  In case of refusal or cancellation of the order, Mavolo Antonio S.r.l. shall not be held liable, and the user will not be entitled to any compensation and/or reimbursement.

**PRODUCT DELIVERY**

1. **Shipping Method:** Deliveries are made exclusively in Italy via express courier. Estimated delivery times are 3–4 working days from the order confirmation date.
2. **Receipt of Goods:** Upon delivery, the user must check the integrity of the packaging and the conformity of the products with the order. Any anomalies must be reported immediately to the courier and communicated to info@anthologybymavolo.com within 3 working days, including photographic documentation. Mavolo Antonio S.r.l. reserves the right to disregard and reject complaints related to product anomalies that are not reported in a timely manner and/or not properly documented.

**RIGHT OF WITHDRAWAL**

1. **Withdrawal Terms:** Consumers have the right to withdraw from the contract without providing any reason within 14 calendar days from receipt of the products.
2. **How to Exercise the Right:** To exercise the right of withdrawal, the user must send a written notice to info@anthologybymavolo.com stating:

* The intention to withdraw;
* Order details (order code, date).

1. **Product Return:** Products must be returned by the user without undue delay and in any case within fourteen days from the date of withdrawal notification. Returned items must be intact, in their original packaging, and shipped to:  
   Mavolo Antonio S.r.l.  
   Via Postumia, 5  
   35010 Carmignano di Brenta (PD)  
   Return shipping costs are the customer’s responsibility.
2. **Refund:** Once the integrity of the products has been verified, Mavolo will issue a refund within 14 days using the same payment method used for the purchase.
3. If products are not returned within the specified timeframe and/or are not returned intact and in their original packaging, Mavolo Antonio S.r.l. reserves the right to withhold, in whole or in part depending on the case, the amount received as a penalty.

**LEGAL WARRANTY OF CONFORMITY**

All products sold are covered by the Legal Warranty of Conformity provided for in Articles 128–135 of the Consumer Code. Any defects must be reported within 2 months of discovery.

**PRIVACY**

The personal data provided by users are processed in accordance with the General Data Protection Regulation (GDPR). For more information, please consult the Privacy Policy available on the Website.

**APPLICABLE LAW AND JURISDICTION**

These General Terms and Conditions of Sale are governed by Italian law. For any dispute concerning the validity, interpretation, and/or execution of purchase contracts concluded by users, the court of Padua shall have exclusive jurisdiction.

**CUSTOMER SERVICE**

For any information, assistance, or complaints, you may contact Customer Service:  
**Email:** info@anthologybymavolo.com